

Returning a parcel with Sendle



So, you need to return this parcel. Well, good news! The person who sent it to you has also sent you a return label. Here's how to use it:

How to return this parcel

› Check the return policy

First, check the seller's return policy to make sure they'll accept your return. Sellers usually post their policy on their website.

› Repack your parcel

Fill empty space to keep things in place and prevent rattling (silence is golden), and seal it shut with strong tape.

You can reuse the packaging it arrived in, if it's still intact.

› Print your label

Your regular printer will do the trick but if you don't have a printer, your nearest drop off location may be able to print it for you. Check the drop-off map to see which locations support in-store printing.

› Attach your return label securely

If you're reusing packaging, make sure you remove or cover the original label.

› Find your nearest drop off location

Visit returns.sendle.com and drop off your parcel.



You can **only** drop your parcel at one of Sendle's return points. If you post it anywhere else it will be lost.

› Kick back and relax

Your job here is done.

Still have questions? We've got answers.

Find them at returns.sendle.com.

